

## WORLD HERITAGE VOLUNTEERS 2017

### *Together for Heritage*



Dear Friends and Colleagues,

Following the end of the 2017 World Heritage Volunteers campaign we kindly ask all participating organisations to fill in this Evaluation Report for their World Heritage Volunteers project(s).

The purpose of this form is to help you analyse the impact, evolution and outcomes of your project, define strengths and weaknesses and to make it sustainable. It is a useful tool to appraise the value of work done during the World Heritage Volunteers projects and to measure the concrete impact of youth voluntary involvement in the field of World Heritage.

As a crucial capacity building element, the Evaluation Report will impact the future direction of projects. Therefore, in filling in this Report, please be as precise as possible, with many details and concrete examples supported by quantitative and qualitative data.

Before submitting your Evaluation Report, please consult the check list below. All items mentioned will need to be sent to us in order to consider the evaluation process closed.

Check list:

- Evaluation report
- Financial report
- Photos
- Filled in and signed copyright agreement for photos
- Attached media materials (copy of press articles, video interview files, etc.)

Please send these documents by email as soon as possible after the end of the action camps to the following email addresses:

- CCIVS [secretariat@ccivs.org](mailto:secretariat@ccivs.org) for projects in Africa, America or Arab states
- European Heritage Volunteers [info@heritagevolunteers.eu](mailto:info@heritagevolunteers.eu) for projects in Europe
- Better World [whv@betterworld.asia](mailto:whv@betterworld.asia) for projects in Asia

With a copy to the World Heritage Centre [i.yousfi@unesco.org](mailto:i.yousfi@unesco.org) for all projects

**The report must be submitted up to two months after the end of your project.**

We look forward to receiving your evaluation reports and remain at your disposal for any clarification needed. **Thank you for your cooperation!**

*UNESCO World Heritage Centre, CCIVS Secretariat, European Heritage Volunteers, Better World*

## 1. Identification

### 1.1 Project ID

<b>Title of the project</b>	WHV – RATIARIA SEMPER FLOREAT ( <i>Latin: Ratiaria will flourish forever</i> )
<b>Official UNESCO name of the site</b> <i>(Refer to <a href="http://whc.unesco.org/en/list">http://whc.unesco.org/en/list</a>)</i>	Frontiers of the Roman Empire - The Danube Limes in Bulgaria Roman town Colonia Ulpia Traiana Ratiaria
<b>Project location</b> <i>(Town, Region, Country)</i>	Town: Dimovo Country: Bulgaria Region: Europe
<b>Date(s) of the action camp</b> <i>(From dd/mm/yyyy until dd/mm/yyyy)</i>	12/08/2017 – 26/08/2017
<b>Link with World Heritage</b>	WH List <input type="checkbox"/> Tentative List <input checked="" type="checkbox"/> WH in Danger List <input type="checkbox"/>
<b>Type of site</b>	Natural <input type="checkbox"/> Cultural <input checked="" type="checkbox"/> Mixed <input type="checkbox"/>

### 1.2 Organisation ID

<b>Name of the organisation</b>	Bulgarian Archaeological Association (BAA) "Ivan Venedikov"
<b>Coordinator</b>	Mrs. Krassimira Todorova
<b>Team leaders</b>	
<b>Contact details</b>	21 Tsaarigaradsko shosse, 1504, Sofia, Bulgaria, Europe
<b>Previous participation</b> <i>(Please state the name of the World Heritage site and the year of the camp)</i>	

## 2. Project implementation

### 2.1 Nature of project

- Please choose the type of project from the list below:
  - New project (*if you have NOT held an action camp at this site previously*)
  - One-off project (*if the work/activity will not be continued next year*)
  - Follow-up project\* (*if you held a WHV action camp at this site in previous years and activities are being pursued*)
  - Other\* (please give details)

\*If it is a 'follow-up' or 'other' project, please provide details here:

*Despite of our efforts the project cannot be continued due to the restrictions imposed by the local authorities! The volunteers weren't allowed to work at the site by the local mayor. In the process of project realization we understood that the only reason for the local authorities to provide a letter support was there belief that they will receive additional financial support. Furthermore, the municipality had realized a project financed by the European union with more than €800,000. Obviously this money were stolen! An international group was inconvenient in this situation and the*

*local administration did everything to stop the volunteers to see what exactly had happened with the European funds.*

*For more information please see the video "Ratiaria" and the students impressions attached to this form.*

*As the volunteers weren't allowed to work at the site we had to move the action camp to the place where volunteers and international help were needed! The farther information given in this form concern mostly the work of the group in the Roman villa near Pavlikeni.*

## 2.2 Objectives and activities

In this section, please give as many details as you can to share what makes your World Heritage Volunteers project special and unique and how it stands out above the others.

- In your understanding of your project, how far have the original objectives been reached? Please list your original objectives

(From 1: poor, to 5: fully)

	Original Objectives	1	2	3	4	5
1	To help for the protection of the cultural site by cleaning, documenting and promoting of the preserved archaeological and architectural structures.					X
2	To involve the local communities into the preservation actions and to provoke better understanding of the cultural heritage as part of the national history and regional development.					X
3	To provoke future actions on protection of the site by involving the international attention through the assistance of the young people from all over the world.			X		
4	To help to the local authorities to elaborate and develop appropriate project for preservation and socialization of the cultural monument.	X				

- Additional comments or additional objectives:

(From 1: poor, to 5: fully)

	Additional comments or additional objectives	1	2	3	4	5
1	To fix the exact problem and the reason for the poor condition of the cultural monument.					X
2	To provide real and actual information about the cultural monument and to inform the international institutions about the ongoing situation concerning the protection of the historical heritage in Bulgaria.					X
3	To encourage the local people in their fight with the corruption.					X

- According to the above objectives which activities were implemented to achieve these?

	<b>Activities related to the objectives</b> i.e. Partial renovation of the stone flagging of the church entrance and central aisle, using traditional techniques under the supervision of a professional conservator.	<b>Result indicators</b> i.e Over 8 days, all 14 volunteers restored the stone flagging with the assistance of a professional conservator.
1	Seminars and daily talks.	In the time of the project the group of 10 volunteers became familiar with the reach cultural heritage of the region. We visited numerous sites and places and the volunteers had increased their knowledge about Bulgaria and its history.
2	Promotion of the Public collection in Dimovo.	The growth wasn't allowed to work with the public collection in Dimovo but this happened at the second side. We help a lot with documentation and presentation of the materials filed thei.
3	Organizing a new exposition presenting the results of the action camp.	Unfortunately we didn't have a chance to do this.
4	Site preservation activities: taking care for the ancient buildings, cleaning architectural and archaeological remains.	At the second site all these activities were achieving. We help for studying the place and the students got many new skills.
5	Field conservation (stabilization) and protection of the old buildings and structures.	The local authorities were not interesting of these activities. In the second site the students had a chance to practice conservation and protection of ancient buildings.
6	Archaeological and geodetic documentation.	This activity was done at the second site and gave to the volunteers many new skills and knowledge.

### 2.3 Challenges

- Please note here any challenges you had on the World Heritage Volunteers project related to the aspects below, if you found the solution to these please share. If you would like to include extra challenges these can be added below.

Challenges	Yes, mark with an X	NO, mark with an X	Challenge description (please include solutions if you had any)
Financial	X		By moving to another place the volunteer camp lost its sponsors. The other challenge was connected with the treats and the pressure coming from the local authorities which made one of our sponsors to cancel its support (Union for civil changes - <a href="http://edinni.bg/">http://edinni.bg/</a> ). The BAA had to organize in the last minute a new campaign and to find a new sponsor. We succeeded and we are very grateful to the Lion club Vidin! The second part of the camp realized in Pavlikeni was funded by BAA own resources.
Project implementation		X	Besides the numerous problems the project succeed as we achieved or main goals - an international group faced the problems connected with Ratiaria and became clear that the corruption is the real reason for destruction of the site.
Relations with partners (site managers, local authorities, IVS organisations, local youth organisations, National Commission for UNESCO etc...)	X		The local authorities are the owner of the site and when the problem is connected with them it can't be resolved on place.
Volunteer recruitment		X	
Camp leaders		X	
Others			

## 2.4 Best Practices

- Please share any best practices you consider your organisation implements during the World Heritage Volunteers campaign. These will be shared externally.

Best Practices <sup>1</sup> Any best practices you would like to share with other organisations	Additional comments
Volunteer's initiatives. Resolving the problem with the help of the volunteers.	The volunteers of the camp initiated and realized several actions as: producing videos, writing reports, publishing pictures in social medias, and etc.
Support of the volunteer idea.	Despite of the problems our

<sup>1</sup> A *best practice* is a method that has shown results superior to those achieved with other means or because it has become a standard way of doing things. i.e: providing an on arrival training for volunteers/ providing educational tools for the volunteers etc...

	volunteers preferred to give their support to another site instead to leave and cancel their attendance. We appreciate this as a true victory for the volunteer movement.
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## 2.5 Awareness-raising methods/materials

- Please mark with an 'X' which tools were used in the implementation of the campaign.

Tools	YES	NO If you were not able to use any materials, please explain reasons (i.e. lack of resources, delivery problems, etc.)
Project Cycle Practices		
Best Practice Model		
PPT UNESCO		
PREZI WHV in IVS		
LMTV Guidelines		
Others (please specify)		In our situation we had to improvise thinking only about the cause we want to achieve!

- Please rate the degree of satisfaction with the educational/awareness raising tools you used.

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
				X

## 2.6 Media and visibility

- Please mark with an 'X' the material you used to promote your project (indicate as well number of units –for t-shirts, flyers,...- or estimated watchers -video...).

Material	YES Please mark with an X if used	Units/estimated watchers
WHV Banner		
WHV T-shirt	X	20
Video	X	4
Press Release	X	1
Promotional leaflet	X	1
Promotional poster	X	1
Other (please specify)		

- Did your project benefit from any media coverage?

Type of media coverage		YES Please mark with an 'X' if you had this coverage
Newspaper	Local	X
	Regional	X
	National	
Magazines		X
TV channels		X
Interviews		X
Digital channels		
Websites		X
Radio channels		X
Social media sites		X
Others		

- Was there an impact of the media coverage on the visibility of your project?

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
		X		



### 3. Project partners

- Project partnership profile: have you had any change from the application form? If yes please indicate here.

<b>Major Partners Involved</b> Name; Area of activity (i.e. environment, youth club, government); Principal function	<b>Involvement</b> What was their role in the project and the nature of the partnership? (i.e. financial support, materials, infrastructure, institutional support)	<b>Added value</b> In what way was this partnership valuable for the implementation of your project?
<i>Vidin Historical Museum; Cultural regional institution; Responsible for the cultural monuments at the territory of Vidin district.</i>	<i>Institutional support. Vidin museum will provide appropriate specialist for conservation activities of the project.</i>	<b><i>Vidin Historical Museum didn't support the project!</i></b>
<i>Municipality of Dimovo; Local authority; Implements cultural and touristic programs in the area and develops public projects.</i>	<i>Institutional support. The municipality will provide access to the public collection in Dimovo and the Archaeological tourist center. Moreover, the municipal authorities will ensure the necessary equipment for the geodetic survey and documenting activities.</i>	<b><i>Municipality of Dimovo didn't support the project! On the contrary – this institution tried to stop the project and to limit the support of other institutions and local medias.</i></b>

- Please rate your level of satisfaction with the partnerships around the project

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
X				

- Please rate your level of satisfaction with the networking around the project

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
		X		

#### 4. Camp leaders, international and local volunteers

- International volunteers' profiles: please fill in the Excel form below with the international volunteers' profiles who have been involved at least 80% of the time on the action camp (double click to modify).

rg. (if any)	Volunteers' nationality		Volunteers' country of residence	Gender (mark 1 in the correct column)		Age	First Workcamp (mark 1 if yes)	Worker (mark 1 if yes)	Student (mark 1 if yes)	Job Occupation (if any)	Studying Major (if student)	Study level (if student)
	Region	Country		Region	Male							
		French	Europe	France		1	28		1		N/A	Business Development Manager Bachelor
		American	America	USA		1	25		1		N/A	N/A
		American	America	USA		1	27		1		N/A	N/A
		Italian	Europe	Italy		1	24			1	N/A	Classics Bachelor
		American	America	USA		1	25			1	N/A	Antropology PHd
		British	Europe	England		1	22			1	N/A	Marketing Bachelor

- Local volunteers' profiles: please fill in the Excel form below with the local volunteers' profiles who have been involved at least 80% of the time on the action camp (double click to modify).

	Volunteers' nationality		Volunteers' country of residence	Gender (mark 1 in the correct column)		Age	First Workcamp (mark 1 if yes)	Worker (mark 1 if yes)	Student (mark 1 if yes)	Job Occupation (if any)	Studying Major (if student)	Study level (if student)
	Country	Region		Male	Female							
i.e	Bulgaria	Europe	Bulgaria	1		18	1		1	N/A	Computers	Bachelor
i.e	Bulgaria	Europe	Bulgaria		1	30	1	1		N/A	Tourism management	MA
	Bulgaria	Europe	Bulgaria	1		40	1	1		N/A	N/A	N/A

- Total number of volunteers

	Total number
<b>International volunteers</b>	6
<b>Local volunteers</b>	3
<b>Total</b>	9

- Camp leaders: please only specify how many camp leaders were involved in the action camp and their role.

Role	Number
Leader of the voluntary camp	
<b>Total</b>	

- Please rate your level of satisfaction with the volunteer group

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
				X

## 5. Involvement of local communities

How was the community involved in the project?	Numbers
The volunteers were able only to meet and speak with the local communities but not to work together at the site. We did not count the number of the people the group had communicate but one of the attached viedeos represent such kind of meeting.	<i>i.e: 24</i>

- Please rate the involvement of the community members with the project and the site

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
				X

## 6. Site managers

Please mark with an 'X' yes or no in reply to the questions below

QUESTIONS		YES	NO
Did the site managers visit the project?			X
What kind of support did the site managers provide? (in kind, financial)	Financial		X
	Workers		X
	Materials		X
	Logistics		X
	Promotion		X
	Lectures/talks		X
	Others (please specify)		

7.

Project performance

- Please evaluate your project by using the SWOT analysis below:

<b>Strengths</b> (internal strengths gained through the implementation of your project and the campaign)	<b>Weaknesses</b> (internal weaknesses highlighted by the implementation of your project and the campaign)
Working on an international cause which concerns the European heritage. Building a community involved in heritage preservation.	The Bulgarian law system and corruption. Restriction of the NGS's activities as "unproprate".
<b>Opportunities</b> (external opportunities for your organisation raised by your project and the campaign)	<b>Threats</b> (external threats brought by the implementation of your project and the campaign)
International support and increasing of the NGSs activities in the area. Initiating of international monitoring as well as experts report or meeting at the place.	Widely accepted manner of "no intervention" concerning the official government policy (especially protection of the local monuments of culture).

- Please rate your overall satisfaction with the project

Please mark with an X

1 Very Negative	2 Insufficient	3 Acceptable	4 Positive	5 Very Positive
			X	

### 8. WHV meetings

(If it was meetings were held by your regional coordination, please fill in the questions below)

- Did your organisation attend a Planning (including Skype meeting) and/or Evaluation meeting?  
 Yes  No

- Was the Planning and/or Evaluation meeting helpful for the implementation of your project? (from 1= lowest to 5= highest)

	1	2	3	4	5	N/A
<b>WHV planning meeting (including skype)</b>						
<b>WHV evaluation meeting</b>						

- In what way was WHC/CCIVS/EHV/BW support helpful in the implementation of your project? Do you have any suggestions?

NONE

- How could the World Heritage Volunteers initiative and projects be further improved?

We hope in the future the WHV initiative to be more involved in such kind of "local" cases. We need international support! Otherwise, an important part of Europe as Bulgaria will continue to be destroyed legally. Bulgarian cultural monuments are not our private property. They are European!

#### 8. And last but not least: evaluation of the evaluation report!

- Do you have any comments on the evaluation report form?

It was hard to explain your problem in frames of the form. We hope the WHV initiative will predict more sections devoted to different cases and its resolving.

Please send your finalized evaluation report by email to the following email addresses:

- CCIVS [secretariat@ccivs.org](mailto:secretariat@ccivs.org) for projects in Africa, America or Arab states
- European Heritage Volunteers [info@heritagevolunteers.eu](mailto:info@heritagevolunteers.eu) for projects in Europe
- Better World [whv@betterworld.asia](mailto:whv@betterworld.asia) for projects in Asia

*Thank you! Asante! Zikomo! Na gode! Merci! Gracias! Dhanyavad! Terima kasih! 감사합니다  
Cám ơn! Danke! Tänan teid! Спачубо! Спачубі! Grazie!*